Community Paramedicine & Mobile Integrated Health

Some of the most daunting challenges facing the US unduly and disproportionately fall upon our local communities: escalating chronic disease, aging population, surging mental health and substance abuse, rising immigration, growing homelessness, and increasing uninsured and underinsured.

The field of paramedicine continues to expand beyond emergency care as a way to address and close the gap that exists in rural and underserved urban communities where inordinate numbers of elderly citizens, immigrants, and impoverished families often struggle to receive even the most basic care. These programs are often referred to as Community Paramedicine or Mobile Integrated Health (CP-MIH).
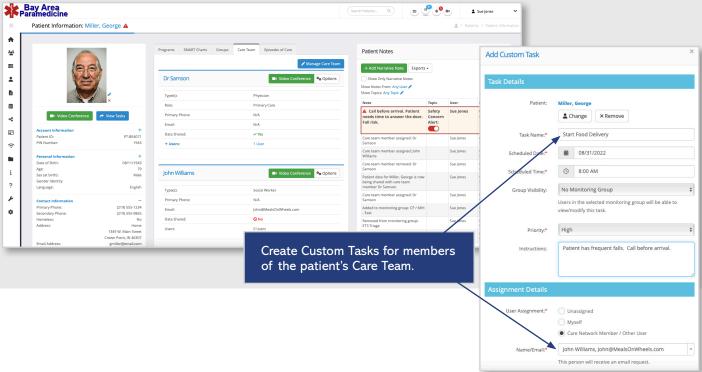
Due to the nature of these challenges, community paramedicine and mobile integrated health programs are incredibly diverse and require a high degree of flexibility to adapt to the specific needs of partners and available resources within the community.

Enabling Community Paramedicine and Mobile Integrated Health (CP-MIH) and beyond, the HealthCall Care Delivery platform empowers multidisciplinary care uniting community services and empowering critical initiatives like Mental Health and Law Enforcement Co-Responders, Emergency Triage, Treatment, and Transport (ET3), Law Enforcement Assisted Diversion (LEAD), and Crisis Intervention Teams (CIT).

HealthCall supports a nearly unlimited number of Programs, Care Plans, Assessments and data elements including:

- ✓ 911 call volume (high utilizers)
- ✓ Fall risk
- ✓ Substance abuse disorder
- ✓ Mental health related recidivism
- ✓ Chronic care management and reducing readmissions
- ✓ On-scene occupational healthcare
- ✓ Emergency interventions

Beyond Emergency Care

Create Custom Tasks for members of the patient's Care Team.

Providing Better Care

The Patient-Centric Architecture enabled by the HealthCall Care Delivery platform is specifically designed for providing highly diversified care in the most challenging environments. Unlike other products which are based on an episode of care, HealthCall is built on a patient-centric data model (Continuum of care vs. Episodic).

Ongoing patient interactions and encounters are documented within one longitudinal record vs. separate incident reports. By relating all of the data directly to the patient, paramedics and care team members can make better more informed decisions at the point of care as well as proactively identify critical changes in key signs and symptoms over time. HealthCall enables this continuum of care in several ways.

Prior answers to specific types of assessment questions are displayed in realtime, for example, all blood pressure readings. Each answer is date-stamped along with relevant notes.

Connecting Your Community

The HealthCall Community Care Network enables public, private, charitable, and faith-based organizations to work more efficiently together while keeping the patient at the center of the care model.

Paramedics, healthcare practitioners, behavioral health, social services, and law enforcement can quickly and easily create security-compliant care teams to collaborate on tasks and share patient information in real-time. Simply select the relevant patient information to share and choose from limited to full access.

Connecting community-wide services and resource within patient-centric care teams enables the delivery of more efficient and appropriate care in less time with better outcomes.

HealthCall®
Advancing Care Delivery